



My Starkey App



The My Starkey app is designed to help you enjoy greater listening moments, easier daily living, and improved well-being all from the palm of your hand.



Device Compatibility



Scan the code using your device camera and find out if your device is compatible with the My Starkey app.

Starkey.com/compatibility

Download the My Starkey app

1. Open the **App Store** on Apple® devices, or **Google Play** on Android™ devices.

Apple



Android



Google Play

2. In the search box, type **My Starkey**.



3. Tap **Get** for Apple devices, or **Install** for Android devices. This will download the app to your compatible device.

Apple



Android



Learn more about the My Starkey app

Visit Starkey.com/my-starkey for usage instructions, how-to videos, and more information on features.

Pairing your hearing aid(s) with a compatible device:



APPLE DEVICE

1. On your device, ensure **Bluetooth®** is **ON**.
2. Select **Settings > Accessibility > Hearing Devices**.
3. Turn your hearing aids **OFF** and then **ON** to activate pairing mode.
4. Under **MFI HEARING DEVICES** you should see your hearing aids (e.g. **“Jane’s hearing aids”**). Tap this.
5. Tap **Pair** for each hearing aid (**RIGHT** and **LEFT**).

Pairing is complete.

iOS UPDATE NOTE: *When updating the version of iOS on your device your hearing aids may lose connection. If this happens, you’ll need to unpair and then re-pair your hearing aids to your device.*



ANDROID DEVICE

1. On your device, ensure **Bluetooth** is **ON**.
2. Turn your hearing aids **OFF** and then **ON** to activate pairing mode.
3. Open the **My Starkey app** and follow the prompts to create your account and connect your hearing aids.
4. Follow the prompts to **pair** and **connect** your hearing aids.
5. When you see your hearing aids listed on the screen, select the box(es) next to each hearing aid (**RIGHT** and **LEFT**). Tap **CONNECT**.

Pairing is complete.